
FINANCE, MODERNISATION & PERFORMANCE STATEMENT

Modern Slavery

The Council's inaugural Modern Slavery Statement was signed on 20th March 2019 by the Chief Executive and by me as the Anti-Slavery and Ethical Employment Champion. The Statement, which forms part of the Council's Corporate Safeguarding Policy, provides an overview of actions that the Council has already taken and the efforts it will make to counter the potential for modern slavery or human trafficking within its own business or supply chains. It also sets out the important role that employees have to play in identifying cases of modern slavery or exploitation and their responsibility to report safeguarding concerns in relation to a person at risk. Tailored training has been developed for council employees to be able to identify the signs of modern slavery and to know the steps to follow in suspected cases.

Mobile App

The Cardiff Gov mobile app has now hit the 10,000 download milestone and we continue to design and build digital services for our residents. Use of the app in February 2019 saw 137 fly-tipping reports, over 10,000 collection date look ups and over 1,200 sessions where users viewed their Council Tax information.

February 2019 also saw the release of a new version of the Cardiff Gov mobile app. The latest release allows residents to report issues identified on highways and pavements by identifying the location on a map and attaching photographs. The report is then raised directly into the back office systems to make the process as efficient as possible. In tandem with this release, the same functionality has been published on the Council's website to ensure that non app users have the same digital service available to them.

Website

In February 2019, the following key activities took place on the Council's website:

- 60,000 users checked to see if a school was open following snowfall.
- The 'Winter Weather' page had 7,293 views from 29th January to 3rd February providing residents with access to information about school closures, waste collection disruptions and gritting routes.
- Information has been added regarding the EU Settlement Scheme: www.cardiff.gov.uk/euss
- Recycling A-Z dynamic search was launched to support the regional campaign. Over 3,000 searches were made during the first two weeks.

- Over 495 hours of Council, Scrutiny Committee and Planning Committee meetings were viewed online.
- Council Tax portal usage during February 2019 was up 67.97% against February last year (+1,766).
- 51.2% of fly-tipping reports were made online via the website and app (second highest percentage to date).
- New website launched for the Cardiff and Vale of Glamorgan Pension Fund: <http://www.cardiffandvalepensionfund.org.uk>

Councillor Chris Weaver
Cabinet Member for Finance, Modernisation & Performance
22 March 2019